# Managed IT Services

## What is included in Managed Services?

### Network Management
» Network management (monitoring that your network is up and running)
» Network optimization (LAN and WAN) – identify excessive usage
» UPS management
» Setup backups and monitor
» New software and hardware installation
» Routers and firewall management

### Server & PC Management
» Patch management and upgrades (to secure your systems)
» Monitoring server stability
» Monitoring server performance
» System log monitoring (errors reviewed and actioned)
» Hardware monitoring

### Security Management
» Virus definition updates and monitoring
» Spam filtering setup and monitoring
» Data protection and reliability
» Spyware detection and removal
» Security log monitoring

### Asset Management
» What systems are in use (hardware audits)
» What licensing is in use (assists with licensing reviews)
» Desktop policy enforcement

### Backups & Disaster Recovery
» Monitor and review backup jobs
» Routine disaster recovery tests
» Disaster recovery planning
» Online backup

### Other
» Monthly or weekly executive summary reports
» Full help desk ready to assist your users
» Maintain disaster recovery policies and procedures
» Computer system monitoring

---

Why take risks with your IT? How would your business manage if all your data was lost or couldn't be accessed for a period of time? Get in touch for stress-free managed IT services.

## Budget Better with our Fixed Price IT Expertise

Many businesses get along fine day-to-day without proper IT planning in place, until disaster strikes and they panic! Make sure your business never grinds to a halt with a managed services package from us. Imagine the other problems an IT failure could cause:

» Not being able to communicate with your customers
» Having to explain to your clients that their data has been hacked
» Having to make alternative working arrangements for employees while the IT issue is fixed

## Benefits of Using our Managed Services

There are many benefits of our managed IT services. We've picked out a selection below:

» Increase equipment up-time and reduce costs by cutting down the amount of IT support issues
» Increase staff productivity and customer service
» Free your time to get on with running your business
» Secure your systems and data with our pro-active monitoring and maintenance
» No unexpected IT bills – simply pay a fixed monthly cost based on your IT needs
» Complete peace of mind

---

**Cloud Solutions**
You are ready for the Cloud

**Disaster Recovery**
Recover your information and keep your business running

**Networking & Security**
End to end solutions focusing on performance and security

**Servers & Storage**
Ensure your server room gives you a true ROI

**alltasksIT**
*Your Business Advantage*