

Managed IT Services

Why take risks with your IT? How would your business manage if all your data was lost or couldn't be accessed for a period of time? Get in touch for stress-free managed IT services.

Budget Better with our Fixed Price IT Expertise

Many businesses get along fine day-to-day without proper IT planning in place, until disaster strikes and they panic! Make sure your business never grinds to a halt with a managed services package from us. Imagine the other problems an IT failure could cause:

- » Not being able to communicate with your customers
- » Having to explain to your clients that their data has been hacked
- » Having to make alternative working arrangements for employees while the IT issue is fixed

Benefits of Using our Managed Services

There are many benefits of our managed IT services. We've picked out a selection below:

- » Increase equipment up-time and reduce costs by cutting down the amount of IT support issues
- » Increase staff productivity and customer service
- » Free your time to get on with running your business
- » Secure your systems and data with our pro-active monitoring and maintenance
- » No unexpected IT bills – simply pay a fixed monthly cost based on your IT needs
- » Complete peace of mind

What is included in Managed Services?

Network Management

- » Network management (monitoring that your network is up and running)
- » Network optimization (LAN and WAN) – identify excessive usage
- » UPS management
- » Setup backups and monitor
- » New software and hardware installation
- » Routers and firewall management

Server & PC Management

- » Patch management and upgrades (to secure your systems)
- » Monitoring server stability
- » Monitoring server performance
- » System log monitoring (errors reviewed and actioned)
- » Hardware monitoring

Security Management

- » Virus definition updates and monitoring
- » Spam filtering setup and monitoring
- » Data protection and reliability
- » Spyware detection and removal
- » Security log monitoring

Asset Management

- » What systems are in use (hardware audits)
- » What licensing is in use (assists with licensing reviews)
- » Desktop policy enforcement

Backups & Disaster Recovery

- » Monitor and review backup jobs
- » Routine disaster recovery tests
- » Disaster recovery planning
- » Online backup

Other

- » Monthly or weekly executive summary reports
- » Full help desk ready to assist your users
- » Maintain disaster recovery policies and procedures
- » Computer system monitoring



Cloud Solutions

You are ready for the Cloud



Disaster Recovery

Recover your information and keep your business running



Networking & Security

End to end solutions focusing on performance and security



Servers & Storage

Ensure your server room gives you a true ROI

